

## **Goh Ballet Adult Ballet - Class Reservation Information (MAIN STREET – VANCOUVER LOCATION)**



### **First time registering?**

All students must have a profile on Goh Ballet's JackRabbit online system. Click [here](#) to create your profile and follow all instructions. Credit card information must be inputted for future payments.

### **Not your first online class reservation at Goh Ballet?**

Click [here](#) to access your portal to reserve classes.

### ***To create an App icon of this portal on your mobile phone:***

- *On iPhone:* Open the portal through Safari - Click "share" - Click "add to home-screen"
- *On Android:* Open the portal through chrome/internet - Click on options - Click "add to home-screen"

### **How to reserve a class and pay as you go?**

Reservations may be made up to 4pm the same day as any weekday class and 4pm on Saturday for Sunday classes. After reservations are closed no other students will be admitted. Drop-ins at the door will not be admitted. Students can pay for the class via the online portal, or an administrator will charge any outstanding fees to the payment method on file and email you a receipt once registration for the class closes.

**To see how to make a reservation by paying-as-you-go, [click here](#)**

### **What if I need to cancel?**

Cancellations may be made up to 24 hrs in advance of any weekday or Sunday class. To cancel, please use 'contact us' option in your Jackrabbit profile **OR** email [reception@gohballet.com](mailto:reception@gohballet.com) with your full name and the class that you are unable to attend. We will reverse the charges on our end.

If you do not cancel on time and are a no-show, the charges or deduction from any account credits or payment method on file will go through as if you had attended.

### **Entry & Exit Protocols**

Please ensure you arrive no earlier than 15 minutes before the scheduled start time of your class and check-in with the instructor or administrator. Students will be screened and must comply with the latest Government mandated Health Orders. More information can be found on our [website](#). For health and safety reasons, it is recommended all students arrive dressed for class. Students will remove their outside shoes before entering the studio, and each studio has designated areas for students to store their belongings. At the end of class all students must vacate the building no more than 15 minutes after the scheduled end of class.

### **What should I wear?**

Students can attend in work out attire (nothing too baggy), and dance in socks or bare feet. Some enthusiastic students may wear basic ballet attire (leotard, tights, ballet slippers), which can be purchased from any local dance store!