



Goh Ballet Adult Ballet - Class Reservation Information (MAIN STREET – VANCOUVER LOCATION)

In order to reserve a spot in any adult class, all students must have a profile on Goh Ballet's JackRabbit system. Click [here](#) to create your profile and follow all instructions. Credit card information must be inputted for future payments.

Classes may be reserved one of two ways – by purchasing a class punch card for \$200 (10 classes pre-paid + 1 free) or pay-as-you-go for \$20/class.

Have an existing punch card?

First create your profile in Goh Ballet's JackRabbit system then email reception@gohballet.com a clear picture of the front and back of your card. Your account will then be credited the appropriate dollar equivalent of the amount of classes you have remaining, including the free class. The free class does not expire and must be used as the 11th class in any punch card cycle (i.e., it cannot be "banked").

If you wish to purchase a new card please email reception@gohballet.com to confirm the purchase.

To see how to make a reservation by class punch card, [click here](#)

To see how to make a reservation by paying-as-you-go, [click here](#)

What if I need to cancel?

Cancellations may be made up to 24 hrs in advance of any weekday class, and Friday for the Sunday morning class.

To cancel, please use 'contact us' option in your Jackrabbit profile OR email reception@gohballet.com with your full name and the class that you are unable to attend. We will reverse the charges on our end.

If you do not cancel on time and are a no-show, the charges or deduction from the class punch value or credit card will go through as if you had attended.

Attending class

Please ensure you arrive 15 minutes before the scheduled start time of your class and check-in with the instructor. Students will be screened and possibly have their temperature taken. For health and safety reasons changerooms will be closed (washrooms will be open but must not be used for changing) and all students must arrive dressed for class. Students will be able to change into their ballet shoes inside the studio and each studio has designated areas for students to store their belongings.

At the end of class all students must vacate the building no more than 15 minutes after the scheduled end of class.